

CCTV

Operational Requirements

Location: Bridgeway Car Park
Camera Site: Relocation to Main Pedestrian Entrance from Level 1 Ramp

Camera No: Was 88. Will be renumbered

PROBLEM	OPERATIONAL RESPONSE	OBSERVER ROLE	MISCELLANEOUS				
<p>1: Target to be Observed:</p> <p>Protection of property.</p> <p>Property – mainly bank of 4 parking pay machines</p> <p>Individuals and groups will be observed</p>	<p>6: Result of a successful response to the Activity:</p> <ol style="list-style-type: none"> 1. Prevention / Minimise injury, loss and / or damage 2. Reduce crime, disorder, improve safety and reassure public 3. Gather intelligence to assist in the subsequent apprehension of offenders 4. Apprehend suspect with evidence 5. Appropriate level of response. 	<p>11: What will the observer do when the Activity occurs:</p> <p>Alert Police via channel appropriate to incident</p> <p>Describe incident to police call handler / controller</p> <p>Make record of incident</p> <p>Inform other agency: Stratford-upon-Avon District Council</p>	<p>16: Stake-holders:</p> <p>Stratford-on- Avon District Council</p>				
<p>2: What Activity by the Target is of concern:</p> <p>Theft from and criminal damage of parking payment machines.</p> <p>Secondary: Anti-social behaviour and nuisance behaviour surrounding machines. Theft from person.</p>	<p>7. Who makes the Response:</p> <p>The CCTV operator initiates response by capturing images and contacting the police and creating an Incident record. The police then respond to an incident as per their response policy</p>	<p>12: How will the Observer know when and where to look:</p> <p>Direct request by a Police controller/other agency by telephone or radio.</p> <p>Also past experience, training and proactive monitoring will all contribute.</p>	<p>17: What priority is assigned to this task</p> <p>Routine – Medium</p>				
<p>3: Purpose of the Observation:</p> <p>The purpose of the observation will be to;</p> <ul style="list-style-type: none"> Identify offenders Prevent and / or detect crime Deter offences from taking place Provide reassurance to car park users 	<p>8: Time scale of the response for it to be successful:</p> <p>In accordance with police response model</p>	<p>13: How quickly does the observer need to act:</p> <p><u>Immediately on occasion.</u></p> <p>In the event of criminal act/offence involving safety of public or resulting in property loss (Depends on individual case)</p>	<p>18: Likelihood of an activity occurring and how often</p> <table border="1"> <thead> <tr> <th>Likelihood</th> <th>Frequency</th> </tr> </thead> <tbody> <tr> <td>Low</td> <td>Infrequently</td> </tr> </tbody> </table>	Likelihood	Frequency	Low	Infrequently
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Low	Infrequently						
<p>4: Picture Quality/Content factors needed to achieve success:</p> <p>This requires:</p> <ol style="list-style-type: none"> 1. Clear view of suspects body language to confirm offences. 2. HD image 3. Real and accurate time 4. Clarification of suspect actions 5. Pictures showing facial details for evidence of identity. 	<p>9: When is observation needed:</p> <p>365 days a year, throughout 24 hours. As per car park open times.</p>	<p>14: Who makes the observation on which the Response is based:</p> <p>Trained and SIA accredited CCTV Operators</p>	<p>19: How effectively does the task have to be done:</p> <p>Camera will be static, so evidence quality has to be of a standard that the statutory prosecuting authority are able to use in court proceedings</p>				
<p>5: Impact Assessment</p> <p>Impact Assessment completed</p> <p>YES</p>	<p>10: Conditions under which the system needs to be effective:</p> <p>Car park environment. Good lighting, dry weather. Unobstructed camera view</p>	<p>15: Where will the observations take place:</p> <p>24/7 365 days a year</p> <p>Stratford-on- Avon District Council control suite</p>	<p>20: Benefits of doing the action over not doing it:</p> <ol style="list-style-type: none"> 1. Reduction of crime 2. Enhanced public safety 3. Increase public confidence and reduce fear of crime. 4. Investigation time reduced. 				